



PIV Terms of Use and Frequently Asked Questions

Calvert County Public Schools

Terms of Use

The Pinnacle Internet Viewer (PIV) is an online viewer that provides students and parents with real-time access to student assignments and grades. In addition to viewing grades and assignments, the email notification feature enables students and parents to sign up to receive periodic emails regarding student grades.

By using Calvert County Public Schools' PIV, you are agreeing to comply with the following Terms of Use. If you do not agree with these terms, you should not use the PIV site. CCPS reserves the right to disable accounts for misuse/abuse of this site or violations of this agreement.

Misuse and abuse include, but are not limited to:

- Sharing login credentials with unauthorized users
- Attempting to bypass site security
- Distributing information obtained on this site inappropriately

Calvert County Public Schools can only support the Gradebook and PIV applications, and is not responsible for problems you may encounter with your computer, your web browser, or your Internet service provider.

Frequently Asked Questions (FAQs)

What if I lose my password?

Students and parents must be careful not to lose their PIV password. New passwords may only be obtained in person by parents/legal guardians with photo ID in the main office during normal school hours. Schools may choose to limit the number of password resets for each account.

What if I am new to Calvert County Public Schools?

As part of the registration process, you will be directed to the main office of your child's school to receive PIV account information. A photo ID will be required.

Will my child still receive paper report cards?

Yes. Interims and report cards will be issued using the schedule below. In rare instances, the quarter grades in PIV may not match those found on the student's report card. The official student record is the report card, not PIV.

Quarter	Interim Distribution	Report Card Distribution
First Quarter (8/25/09 – 10/28/09)	Thursday, 10/1/09	Friday, 11/6/09
Second Quarter (10/29/09 – 1/13/10)	Friday, 12/4/09	Monday, 1/25/10
Third Quarter (1/14/10 – 3/24/10)	Friday, 2/19/10	Monday, 4/12/10
Fourth Quarter (3/25/10 – Last Day)	Seniors: Friday, 4/23/10 Underclass: Thursday, 5/6/10	ES: Last day of school MS/HS: Mailed home no later than 6/25/10

What if I have a question about the grades I see in PIV?

PIV is not meant to replace communication between parents, teachers, and students. If you have a question about your child's grades, please first speak with your son or daughter. If questions remain, contact your child's teacher.

When can I expect new grades to be posted?

Grades will typically be visible in PIV within two weeks of the assignment due date. Additional time should be provided in the case of research papers and other special projects, which may take longer for teachers to grade.

What do X and Z represent?

Two codes may be used in place of a numeric grade: X and Z.

- An X indicates that the student has been excused from the assignment. The X calculates just like a blank grade; it does not count towards the student's grade in any way.
- A Z indicates that the student has not yet completed the assignment but still may turn it in for credit. The Z calculates in the same way as a zero (0).

Missing assignments may be calculated by teachers in a variety of ways. Please check with your child or the teacher for the policy specific to each class.

Some of my student's classes don't have grades—is this okay?

That depends. Media Center and Homeroom classes at the elementary level may appear in PIV, but will not receive grades. At the high school level, Early Release, AP Seminar, and certain other courses will not be graded. In most cases, two-period classes will receive one grade for both periods. Career Center grades can only be viewed by logging into the Career Center account. Career Center classes viewed through the home school account will not have grades. If you have a question, contact your child's teacher.